

CUSTOMER FEEDBACK FORM

Customer Name: _____

CRN/JSID: _____

Date: _____

Phone: _____

Email: _____

Site from which customer is serviced: _____

This feedback is a COMPLIMENT / COMPLAINT

Name of the Southern Community Options staff member to which this feedback relates: _____

Would you like a response to this feedback from Southern Community Options YES / NO

Has this issue already been raised with a staff member YES / NO

If yes, with whom has this matter been raised? _____

Please provide a detailed explanation using dates and times where appropriate:

Mount Barker

31-31a Hutchinson Street
Mount Barker SA 5251

T: 08 7190 7922

Victor Harbor

7-19 Torrens Street
Victor Harbor SA 5211

T: 0457 666 322

McLaren Vale

Shop 8, 130 Main Road
McLaren Vale SA 5171

T: 08 7260 3386

Seaford

Cnr Tongalla & Hastings St
Seaford SA 5169

T: 08 7260 3386



We welcome your feedback to help us constantly improve our servicing standards and recognise staff receiving compliments.

This form can be lodged with Southern Community Options via the following methods:

In person: Please call in and speak with one of our on site staff

Email: admin@southerncommunityoptions.com.au

Post to our head office: P.O. Box 955, Nuriootpa SA 5355

If you feel you are unable to submit this form to Southern Community Options, there are contacts listed below with whom you can lodge your feedback:

The Complaints Resolution and Referral Service is available for you to discuss any concerns you may have about your Inclusive Employment Australia provider.

Email: crrs@glresolution.au

Call: 1800 880 052 (free call).

Visit the JobAccess website for more information on the Complaints Resolution and Referral Service